Issues with Browsers and the C15's GUI

Google Chrome: Rejects Downloads from the C15

Chrome is blocking downloads from the C15's graphical UI (banks, backups and audio recordings) as it considers the connection to be *Not secure* (due to the use of http instead of https). For this reason, C15 users will have to press *Keep* in Chrome's download notifications for each download, otherwise the download will not be successful.

You can resolve this issue through your Chrome browser's *Site settings*. Please follow these steps:

1. Connect to the WiFi network of your C15

2. Start Chrome and open the graphical UI (address: 192.168.8.2)

3. Click on the *Not secure* field on the left side of the URL box

4. Click on *Site settings*

5. Scroll down the list of permissions and find the entry *Insecure content*

6. Select *Allow* from the drop down menu

7. Close Settings and refresh the website of the graphical UI

Mozilla Firefox: Slow with Multiple Open Tabs or Windows

When using Mozilla Firefox, having multiple tabs or windows of the C15 WebUI open - such as the parameter editor and the recorder - can result in decreased performance, particularly noticeable through longer loading times. This slowdown is attributed to a technical limitation inherent in Firefox's connection with the C15.

We therefore recommend using an alternative browser, such as Google Chrome or Apple's Safari, when using the C15's graphical user interface, as these browsers do not have such performance problems.